

# **NUBC 2022 Questionnaire Draft**

**University of British Columbia  
Student Experience Evaluation and Research**

## Section 1: Where students live

**reside** Where do you currently reside?

*TOP\_ADMIN\_CAMPUS\_CD = UBC*

- In the Lower Mainland (region surrounding and including Vancouver) (1)

*TOP\_ADMIN\_CAMPUS\_CD = UBCO*

- In the Central Okanagan (region surrounding and including Kelowna) (2)

*TOP\_ADMIN\_CAMPUS\_CD = UBC*

- In British Columbia, outside of the Lower Mainland (3)

*TOP\_ADMIN\_CAMPUS\_CD = UBCO*

- In British Columbia, outside of the Central Okanagan (4)
- In Canada, outside of BC (5)
- Outside of Canada (6)

**housing** Where do you plan to live this academic term (Sep to Dec 2022)?

UBC student housing on campus i.e. in residence (1)

*TOP\_ADMIN\_CAMPUS\_CD = UBC*

- On or near campus housing but not in UBC managed student housing (i.e. in Wesbrook Place, East Campus, the University Endowment Lands) (2)

*TOP\_ADMIN\_CAMPUS\_CD = UBCO*

- Near campus in Academy Hill or Quail Ridge neighborhoods (3)

*TOP\_ADMIN\_CAMPUS\_CD = UBC*

- In the Lower Mainland (region surrounding and including Vancouver) (4)

*TOP\_ADMIN\_CAMPUS\_CD = UBCO*

- In the Central Okanagan (region surrounding and including Kelowna) (5)
- In British Columbia, outside of the [Lower Mainland/Central Okanagan] (6)
- In Canada, outside of BC (7)
- Outside of Canada (8)
- Don't know yet (999)

*Display This Question: If housing = 'Outside of Canada (8)'*

**housingCountry** Please select the country or territory you will be living in this academic term.

- Bangladesh (1)
- Brazil (2)
- China (3)
- Egypt (4)
- France (5)
- Germany (6)
- Hong Kong (7)
- India (8)
- Indonesia (9)
- Iran (10)
- Japan (11)
- Malaysia (12)
- Mexico (13)
- Nigeria (14)
- Pakistan (15)
- Philippines (16)
- Republic of Korea (17)
- Russian Federation (18)
- Singapore (19)
- Taiwan (20)
- Thailand (21)
- Turkey (22)
- United Kingdom (23)
- United States of America (24)
- Vietnam (25)
- Other, please specify (999)



**QN104** As you get ready to start your first year of university, you may experience some concerns. We would like to understand better what those might be. How concerned are you with the following issues in your first year at UBC?

	Not concerned (1)	A little concerned (2)	Somewhat concerned (3)	Concerned (4)	Very concerned (5)	No opinion/Not applicable (999)
[QN104_2] Getting into my first-choice program						
[QN104_3] Being able to maintain my Grade Point Average (GPA)						
[QN104_4] Receiving the career and academic advice I need						
[QN104_1] Accessing services for my disability/on-going medical condition						
[QN104_5] Securing housing						
[QN104_7] Discovering/confirming if UBC is the right place for me						
[QN104_8] <i>Display If reside = 'Outside of Canada (6)'</i> Travelling to Canada in time for the start of term						

**QN105** How concerned are you with the following issues in your first year at UBC?

	Not concerned (1)	A little concerned (2)	Somewhat concerned (3)	Concerned (4)	Very concerned (5)	No opinion/Not applicable (999)
[QN105_2] Making friends						

[QN105_3] Being away from family and friends; being homesick						
[QN105_4] Coping with expectations of parents and family						
[QN105_5] My personal safety in and around campus						
[QN105_6] My personal safety off campus						
[QN105_7] Being overwhelmed with all the things I'm expected to do in my first semester						
[QN105_8] Discrimination and harassment (e.g. experiencing racism and discrimination because of my identity, beliefs or practices)						
[QN105_9] Finding a group of people where I feel I belong						
<i>Display if housing = "Outside of Canada"</i> [QN105_10] Having a suitable place to study while living outside Canada						

**Section 3: Student Mindset**

**mindSet** To what extent do you agree or disagree with the following statements?

	Strongly agree (6)	Agree (5)	Somewhat agree (4)	Somewhat disagree (3)	Disagree (2)	Strongly disagree (1)	No opinion/Not applicable (999)
I am inspired and ready to learn within my program							
I believe I have something important to contribute to society							
I believe that I can have a positive impact in the world							

**interSupport** To what extent do you agree or disagree with the following statements?

	Strongly agree (6)	Agree (5)	Somewhat agree (4)	Somewhat disagree (3)	Disagree (2)	Strongly disagree (1)	No opinion/Not applicable (999)
I feel included, supported, and respected in my university interactions.							
I have the knowledge and resilience to uphold anti-racism							
I have the capacity to understand different perspectives							
I am comfortable working with people from other cultures or backgrounds							

**Section 4: UBC Communications**

**commSatisfy** How satisfied or dissatisfied are you with the following types of communication you received from UBC?

	Very satisfied (6)	Satisfied (5)	Somewhat satisfied (4)	Somewhat dissatisfied (3)	Dissatisfied (2)	Very dissatisfied (1)	No opinion/Not applicable (999)
Updates on how UBC is proceeding with COVID-19 precautions and procedure (1)							
What to do to prepare for UBC in September (3)							
Regarding the format of my courses for this term (4) (e.g. in-person, hybrid, online)							
Regarding what campus life may look like this term (September to December 2022) (6)							
Regarding student housing for this year (September 2022 to April 2023) (7)							



**commFreq** How often would you like to receive the following types of email communication from UBC?

	I prefer to receive email communication <b>more</b> frequently (2)	I am satisfied with how often I receive email communication from UBC (1)	I prefer to receive email communication <b>less</b> frequently (0)
Total number of email communications			
Campus news and updates			
Important dates and deadlines			
Information about student services and supports			
UBC events, activities and opportunities for involvement			
Newsletters with student stories, tips, and advice			

**commAgree** Consider the various ways you have received information from UBC (Email, social media, websites, or other communication channels). To what extent do you agree or disagree with the following statements?

	Strongly agree (6)	Agree (5)	Somewhat agree (4)	Somewhat disagree (3)	Disagree (2)	Strongly disagree (1)	No opinion/Not applicable (999)
<b>[commAgree_1]</b> I receive the right information at the right time							
<b>[commAgree_2]</b> I receive the information I need in a way that's easy for me to understand							
<b>[commAgree_3]</b> I receive consistent information							

from UBC about things that are important to me.							
<b>[commAgree_4]</b> I feel connected to UBC through communications I receive							
<b>[commAgree_5]</b> I trust communications from UBC							
<b>[commAgree_6]</b> I can easily find the information I need when I'm looking for it							

**QN30** Have you received any information about Orientation activities and events from UBC?

- Yes (1)
- No (0)

*Display This Question: If campusName = Okanagan*

**QN94** Have you completed UBC 101: online orientation?

- Yes (2)
- No, but I am planning to do so(1)
- No, I am not interested (0)
- I don't know/ haven't heard about it (999)

**acdEssential** Have you completed Academic Essentials?

- Yes (2)
- No, but I am planning to do so(1)
- No, I am not interested (0)
- I don't know/ haven't heard about it (999)

*Display This Question: If acdEssential = Yes*

**acdEssentialcrs** Which academic essentials course did you participate in? Please select all that apply

- Live well to learn well
- Readiness for university mathematics
- Research and writing at university

**QN980** To what extent do you agree or disagree with the following statements?

	Strongly agree (6)	Agree (5)	Somewhat agree (4)	Somewhat disagree (3)	Disagree (2)	Strongly disagree (1)	Don't know (998)
I am aware of the resources available to help me be successful at UBC (1)							
I know what to do to prepare for my classes in September (2)							
I understand UBC's expectations of academic conduct (3)							

**Section 5: Learning Goals**

**QN98** I hope to get the following out of my education at UBC.

Please rank in order of importance to you with 1 being the most important.

- \_\_\_\_\_ Find a meaningful career(1)
- \_\_\_\_\_ Personal growth and development (2)
- \_\_\_\_\_ Community, friendship, personal connection (3)
- \_\_\_\_\_ Practical hands-on learning experiences (e.g. co-op, work learn program) (4)
- \_\_\_\_\_ Opportunities to pursue research (5)
- \_\_\_\_\_ Intercultural and global awareness (6)
- \_\_\_\_\_ Gain academic knowledge and new perspectives; become a more informed person (7)

**intMajor** Below is a list of majors or specializations provided by your Faculty: [Faculty Name]. Please select the major or specialization that you plan to graduate with in the future.

Answers will be a drop down list containing:

- (1) Majors based on Administrative Faculty,
- (2) I plan on switching to another Faculty
- (3) I don't know yet

**intSpecailizations** Below is a list of specializations provided by the Sauder School of Business. Please select the option that you plan to graduate with in the future.

- (1) Accounting
- (2) Business & Computer Science
- (3) Business Technology Management
- (4) Entrepreneurship
- (5) Finance
- (6) General Business Management
- (7) Global Supply Chain and Logistics Management
- (8) Marketing
- (9) Operations and Logistics
- (10) Organizational Behaviour and Human Resources
- (11) Real Estate
- (12) I plan on switching to another Faculty
- (13) I don't know yet

**Section 6: Course Registration**

**QN111** Based on your experience registering for classes, to what extent do you agree or disagree with the following statements?

	Strongly agree (6)	Agree (5)	Somewhat agree (4)	Somewhat disagree (3)	Disagree (2)	Strongly disagree (1)	No opinion/Not applicable (999)
I received course selection and registration support in a timely manner (QN111_2)							
I knew the date and time my course registration opened (QN111_4)							
I had enough time to create my worklists for registration (QN111_7)							

## Section 7: Transportation

*Display This Question:*

*If Where do you plan to live next term (Sep to Dec 2022)? = On or near campus housing but not in UBC managed student housing i.e. in Wesbrook Place, East Campus, the University Endowment Lands*

*Or Where do you plan to live next term (Sep to Dec 2022)? = Near campus in Academy Hill or Quail Ridge neighbourhoods*

*Or Where do you plan to live next term (Sep to Dec 2022)? = In the Lower Mainland (region surrounding and including Vancouver)*

*Or Where do you plan to live next term (Sep to Dec 2022)? = In Central Okanagan (region surrounding and including Kelowna)*

**commuteFreq** How often do you plan to commute to campus this academic term (Sep to Dec 2022)?

- I will not be commuting to campus this term (0)
- 5+ days a week (3)
- 3 - 4 days a week (2)
- 1 - 2 days a week (1)
- Don't know yet (999)

*Display This Question:*

*If commuteFreq != I will not be commuting to campus this term OR  
commuteFreq != Don't know yet*

**QN44** What will be your primary mode of transportation when you commute to and from campus this academic term (Sep to Dec 2022)?

- Public transit (5)
- Bike (4)
- Walk (3)
- Vehicle (alone) (1)
- Vehicle (with others, i.e. carpool) (2)
- Other (please specify): (6) \_\_\_\_\_
- Don't know yet (999)

Display This Question:

If commuteFreq != I will not be commuting to campus this term OR  
commuteFreq != Don't know yet

**QN45** Please estimate the number of minutes you expect your commute to campus (one-way) will take on average.

- 0-15 minutes (0)
- 16-30 minutes (1)
- 31-60 minutes (2)
- More than 60 minutes (3)
- Don't know yet (999)

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Display This Question: If Where do you plan to live next term (Sep to Dec 2022)? = UBC student housing on campus i.e. in residence

**commuteerrand** What will be your primary mode of transportation when you travel off campus this academic term (Sep to Dec 2022) (e.g. to buy groceries, run errands, go shopping, go to work, etc.)?

- Public transit (5)
- Bike (4)
- Walk (3)
- Vehicle (alone) (1)
- Vehicle (with others, i.e. carpool) (2)
- Other (please specify): (6) \_\_\_\_\_
- Don't know yet (999)



## Section 8: Wellbeing

**wbFamdoc** Do you currently have access to doctors or other specialists (family doctor, a specialist [such as an ear nose and throat doctor], etc.) who can provide you with professional support for your health?

- Yes (1)
- No (0)

**wbMntsprt** Are you currently receiving or accessing mental health supports in your home community (e.g. counsellor, psychologist, group therapy, educational program)?

- Yes (1)
- No (0)

**wbNavigate** Do you have any concerns about your mental health and wellbeing while studying at UBC?

Yes (1)

No (0)

**healthResource** Are you aware of the following health-related resources that are available at UBC? Choose all that apply.

*campusName = Vancouver*

- UBC websites (e.g. <https://students.ubc.ca/health/student-health-service>) (1)

*campusName = Okanagan*

- UBC websites (e.g. <https://students.ok.ubc.ca/health-wellness/>) (2)

*campusName = Vancouver*

- UBC wellness peers at UBC Wellness Centre (<https://students.ubc.ca/health/wellness-centre>) (3)
  - UBC counsellors, doctors, or other medical professionals (4)
  - UBC professors/instructors (5)
  - Other UBC staff/personnel (6)
  - None of the above (9)
-

**QN65** To what extent do you agree or disagree with the following statements?

	Strongly agree (6)	Agree (5)	Somewhat agree (4)	Somewhat disagree (3)	Disagree (2)	Strongly disagree (1)	Don't know (999)
I am confident in my ability to cope with the demands of my life (QN65_1)							
I am aware of personal signs when I experience too much stress (QN65_2)							
I know about strategies I can use to cope with stress (QN65_3)							
I use the strategies I know about to cope with stress (QN65_7)							
I am comfortable reaching out for support when I need it (QN65_4)							
I am confident I will be able to balance my academic (in class, study time, etc.) and non-academic time (work, exercise, socializing, care for dependents, etc.) (QN65_5)							
I am confident that I have the ability to succeed in all of my courses (QN65_6)							

## Section 9: Financial impact/concerns

**QN34** For this academic year (September 2022 to April 2023), please identify the approximate percentage of your total funding (tuition and living costs) that the following sources will provide. You can distribute the percentage points any way you like, but they must total 100. Please do not enter "%". To indicate 50%, please enter "50."

Parent(s)/Guardian(s) : \_\_\_\_\_ (1)

Personal savings : \_\_\_\_\_ (2)

Employment : \_\_\_\_\_ (3)

Government student loans : \_\_\_\_\_ (4)

Bank loans/Credit cards/Lines of credit : \_\_\_\_\_ (5)

Scholarships/Bursaries/Grants : \_\_\_\_\_ (6)

All other sources (friends, spouse/partner, sponsorship for international students, band funding for Indigenous students, etc.) : \_\_\_\_\_ (7)

**QN37** Did you receive an offer of scholarship or financial award from UBC  $\{e://Field/campusName\}$ ?

- Yes (1)
- No (0)
- Don't know (9)
- Prefer not to answer (999)

*Display This Question: If Did you receive an offer of scholarship or financial award from UBC  $\{e://Field/campusName\}$ ? = Yes*

**QN40** If you had not received the scholarship or financial award, would you still have been able to attend UBC?

- Yes (1)
- Yes, but it would have been difficult financially (2)
- No (0)

*Display This Question: If Did you receive an offer of scholarship or financial award from UBC  $\{e://Field/campusName\}$ ? = Yes*

**QN41** If you had not received the scholarship or financial award, would you have chosen to attend UBC?

- Yes (1)
- No (0)

**QN35** How concerned (if at all) are you about your ability to finance your INITIAL year at UBC?

- 5 very concerned (1)
- 4 (2)
- 3 (3)
- 2 (4)
- 1 Not at all concerned (5)

**QN36** How concerned (if at all) are you about your ability to finance your ENTIRE university education?

- 5 very concerned (1)
- 4 (2)
- 3 (3)
- 2 (4)
- 1 Not at all concerned (5)

## Section 10: COVID-19

**covid\_txt** The COVID-19 crisis has changed our everyday lives in ways we never could have imagined. We would like to know what impact the COVID-19 pandemic may have had on you.

**covidFinance** As a result of the COVID-19 pandemic, has your **financial situation** changed in any of the following ways? Select all that apply.

- My family is or I am now less able to pay for my education or living expenses (1)
- Need to take on more student loan (2)
- Reduced my personal income / my family's income (3)
- Need to use more of my savings / my family's savings (4)
- None of the above/No negative impact (5)

**covidTuition** What negative impact, if any, has the COVID-19 pandemic had on your ability to finance your upcoming academic year (September 2022 to April 2023) at UBC?

- No negative impact (999)
- Very little impact (1)
- Little impact (2)
- Moderate impact (3)
- Significant impact (4)
- Very significant impact (5)

## Section 11: Study Permit

**spApply** To begin your UBC studies this term (September to December 2022), do you need to apply for or extend a study permit?

- No (0)
- Applied and my application was approved (1)
- Applied recently and waiting for my completed application to be processed (2)
- Applied but waiting longer than normal for my completed application to be processed (3)
- Applied but waiting to give biometrics or take a medical exam (4)
- Applied but my application was refused (5)
- Have not applied yet because I am waiting for a new passport (6)
- Have not applied yet but I am about to (7)
- Have not applied yet for another reason (8)

**spRestriction** To limit the spread of COVID-19, many countries have put in place travel or border restrictions, and many airlines have suspended flights.

**To begin your UBC studies this term (Sep to Dec 2022), will you be dealing with the following travel restrictions if they still exist by late August? Select all that apply.**

- 
- Difficulties traveling to Canada from another country (not the United States) (1)
- Difficulties traveling to Canada directly from the United States (2)
- Difficulties traveling to BC (British Columbia) from another Canadian province (3)
- Flight availability (4)
- Other travel restrictions not listed (7)
- Not applicable / I do not need to deal with travel restrictions (8)

**Section 12: Demographics (Note: This section is being revised to align with the Demographics Project.)**

**Section 13: Disability Accommodation**

**QN59** Do you have any of the following disabilities or ongoing medical conditions that affect your everyday functioning? Please select all that apply.

- Physical disability (1)
- Blind/Visually impaired
- Deaf/Hard of Hearing (3)
- Mental Health Condition (4)
- Neurological (learning disability, ASD, Traumatic Brain Injury, ADHD, etc.) (5)
- Chronic Health Condition (Crohn's, HIV, etc.) (6)
- Other, please specify: \_\_\_\_\_ (7)
- I don't have a disability or ongoing medical condition (8)
- Prefer not to answer (9)

*Display This Question: If campusName = Vancouver*

**QN97** Would you like to be contacted by UBC Centre for Accessibility via email for more information regarding student accommodation?

- Yes, please (1)
- No, as I have already been contacted by UBC Centre for Accessibility (2)
- No, but I will contact them if needed (3)
- Prefer not to answer (4)

*Display This Question: If campusName = Okanagan*

**daRsrc** Would you like to be contacted by UBC Disability Resource Centre via email for more information regarding disability related services or accommodation?

- Yes, please (1)
- No, as I have already been contacted by UBC Disability Resource Centre (2)
- No, but I will contact them if I needed (3)
- Prefer not to answer (999)

## Section 14: UBC Open Minds Forum

### omf\_yes

Continue to let us know what you think. Join the UBC Open Minds Forum - an online community of students, alumni, staff and faculty. You'll be invited regularly to provide input and feedback on a range of topics related to UBC.

If you would like to receive a personalized invitation to join the panel, please enter your details:

First Name: (1) \_\_\_\_\_

Last Name: (2) \_\_\_\_\_

Email: (3) \_\_\_\_\_

Please click **Submit** to submit your responses to this survey.