

Section 1: Where students live

reside Where do you currently reside?

TOP_ADMIN_CAMPUS_CD = UBC

- In the Lower Mainland (region surrounding and including Vancouver) (1)

TOP_ADMIN_CAMPUS_CD = UBCO

- In the Central Okanagan (region surrounding and including Kelowna) (2)

TOP_ADMIN_CAMPUS_CD = UBC

- In British Columbia, outside of the Lower Mainland (3)

TOP_ADMIN_CAMPUS_CD = UBCO

- In British Columbia, outside of the Central Okanagan (4)
- In Canada, outside of BC (5)
- Outside of Canada (6)

housing Where do you plan to live this academic term (Sep to Dec 2021)?

UBC student housing on campus i.e. in residence (1)

TOP_ADMIN_CAMPUS_CD = UBC

- On or near campus housing but not in UBC managed student housing (i.e. in Wesbrook Place, East Campus, the University Endowment Lands) (2)

TOP_ADMIN_CAMPUS_CD = UBCO

- Near campus in Academy Hill or Quail Ridge neighborhoods (3)

TOP_ADMIN_CAMPUS_CD = UBC

- In the Lower Mainland (region surrounding and including Vancouver) (4)

TOP_ADMIN_CAMPUS_CD = UBCO

- In the Central Okanagan (region surrounding and including Kelowna) (5)
- In British Columbia, outside of the [Lower Mainland/Central Okanagan] (6)
- In Canada, outside of BC (7)
- Outside of Canada (8)
- Don't know yet (999)

housingCountry Please select the country or territory you will be living in this academic term.

- Bangladesh (1)
- Brazil (2)
- China (3)
- Egypt (4)
- France (5)
- Germany (6)
- Hong Kong (7)
- India (8)
- Indonesia (9)
- Iran (10)
- Japan (11)
- Malaysia (12)
- Mexico (13)
- Nigeria (14)
- Pakistan (15)
- Philippines (16)
- Republic of Korea (17)
- Russian Federation (18)
- Singapore (19)
- Taiwan (20)
- Thailand (21)
- Turkey (22)
- United Kingdom (23)
- United States of America (24)
- Vietnam (25)
- Other, please specify (999)

QN104 As you get ready to start your first year of university, you may experience some concerns. We would like to understand better what those might be. How concerned are you with the following issues in your first year at UBC?

	Not concerned (1)	A little concerned (2)	Somewhat concerned (3)	Concerned (4)	Very concerned (5)	No opinion/Not applicable (999)
[QN104_2] Getting into my first-choice program						
[QN104_3] Being able to maintain my Grade Point Average (GPA)						
[QN104_4] Receiving the career and academic advice I need						
[QN104_1] Accessing services for my disability/on-going medical condition						
[QN104_5] Securing housing						
[QN104_7] Discovering/confirming if UBC is the right place for me						
[QN104_8] <i>Display if reside = 'Outside of Canada (6)'</i> Travelling to Canada in time for the start of term						

QN105 How concerned are you with the following issues in your first year at UBC?

	Not concerned (1)	A little concerned (2)	Somewhat concerned (3)	Concerned (4)	Very concerned (5)	No opinion/Not applicable (999)
[QN105_2] Making friends						

[QN105_3] Being away from family and friends; being homesick						
[QN105_4] Coping with expectations of parents and family						
[QN105_5] My personal safety in and around campus						
[QN105_6] My personal safety off campus						
[QN105_7] Being overwhelmed with all the things I'm expected to do in my first semester						
[QN105_8] Discrimination and harassment (e.g. experiencing racism and discrimination because of my identity, beliefs or practices)						
[QN105_9] Finding a group of people where I feel I belong						
<i>Display if housing = "Outside of Canada"</i> [QN105_10] Having a suitable place to study while living outside Canada						

Section 3: Student Mindset

mindSet To what extent do you agree or disagree with the following statements?

	Strongly agree (6)	Agree (5)	Somewhat agree (4)	Somewhat disagree (3)	Disagree (2)	Strongly disagree (1)	No opinion/Not applicable (999)
I am inspired and ready to learn within my program							
I believe I have something important to contribute to society							
I believe that I can have a positive impact in the world							

interSupport To what extent do you agree or disagree with the following statements?

	Strongly agree (6)	Agree (5)	Somewhat agree (4)	Somewhat disagree (3)	Disagree (2)	Strongly disagree (1)	No opinion/Not applicable (999)
I feel included, supported, and respected in my university interactions.							
I have the knowledge and resilience to uphold anti-racism							
I have the capacity to understand different perspectives							
I am comfortable working with people from other cultures or backgrounds							

Section 4: UBC Communications

commSatisfy How satisfied or dissatisfied are you with the following types of communication you received from UBC?

	Very satisfied (6)	Satisfied (5)	Somewhat satisfied (4)	Somewhat dissatisfied (3)	Dissatisfied (2)	Very dissatisfied (1)	No opinion/Not applicable (999)
Updates on how UBC is proceeding with COVID-19 precautions and procedure (1)							
What to do to prepare for UBC in September (3)							
Regarding the format of my courses for this term (4) (e.g. in-person, hybrid, online)							
Regarding what campus life may look like this term (September to December 2021) (6)							
Regarding student housing for this year (September 2021 to April 2022) (7)							

commFreq How often would you like to receive the following types of email communication from UBC?

	I prefer to receive email communication more frequently (2)	I am satisfied with how often I receive email communication from UBC (1)	I prefer to receive email communication less frequently (0)
Total number of email communications			
Campus news and updates			
Important dates and deadlines			
Information about student services and supports			
UBC events, activities and opportunities for involvement			
Newsletters with student stories, tips, and advice			

commAgree Consider the various ways you have received information from UBC (Email, social media, websites, or other communication channels). To what extent do you agree or disagree with the following statements?

	Strongly agree (6)	Agree (5)	Somewhat agree (4)	Somewhat disagree (3)	Disagree (2)	Strongly disagree (1)	No opinion/Not applicable (999)
[commAgree_1] I receive the right information at the right time							
[commAgree_2] I receive the information I need in a way that's easy for me to understand							
[commAgree_3] I receive consistent information from UBC about things that are							

important to me.							
[commAgree_4] I feel connected to UBC through communications I receive							
[commAgree_5] I trust communications from UBC							
[commAgree_6] I can easily find the information I need when I'm looking for it							

QN30 Have you received any information about Orientation activities and events from UBC?

- Yes (1)
- No (0)

Display This Question: If campusName = Okanagan

QN94 Have you completed UBC 101: online orientation?

- Yes (2)
- No, but I am planning to do so(1)
- No, I am not interested (0)
- I don't know/ haven't heard about it (999)

acdEssential Have you completed Academic Essentials?

- Yes (2)
- No, but I am planning to do so(1)
- No, I am not interested (0)
- I don't know/ haven't heard about it (999)

Display This Question: If acdEssential = Yes

acdEssentialcrs Which academic essentials course did you participate in? Please select all that apply

- Live well to learn well
- Readiness for university mathematics
- Research and writing at university

QN980 To what extent do you agree or disagree with the following statements?

	Strongly agree (6)	Agree (5)	Somewhat agree (4)	Somewhat disagree (3)	Disagree (2)	Strongly disagree (1)	Don't know (998)
I am aware of the resources available to help me be successful at UBC (1)							
I know what to do to prepare for my classes in September (2)							
I understand UBC's expectations of academic conduct (3)							

Section 5: Learning Goals

QN98 I hope to get the following out of my education at UBC.

Please rank in order of importance to you with 1 being the most important.

- _____ Find a meaningful career(1)
- _____ Personal growth and development (2)
- _____ Community, friendship, personal connection (3)
- _____ Practical hands-on learning experiences (e.g. co-op, work learn program) (4)
- _____ Opportunities to pursue research (5)
- _____ Intercultural and global awareness (6)
- _____ Gain academic knowledge and new perspectives; become a more informed person (7)

intMajor Below is a list of majors or specializations provided by your Faculty: [Faculty Name]. Please select the major or specialization that you plan to graduate with in the future.

Answers will be a drop down list containing:

- (1) Majors based on Administrative Faculty,
- (2) I plan on majoring in a different Faculty"
- (3) I don't know yet

intSpecailizations Below is a list of specializations provided by the Sauder School of Business. Please select the option that you plan to graduate with in the future.

- (1) Accounting
- (2) Business & Computer Science
- (3) Business Technology Management
- (4) Entrepreneurship
- (5) Finance
- (6) General Business Management
- (7) Global Supply Chain and Logistics Management
- (8) Marketing
- (9) Operations and Logistics
- (10)Organizational Behaviour and Human Resources
- (11)Real Estate
- (12)I plan on majoring in a different Faculty
- (13)I don't know yet

Section 6: Course Registration

QN111 Based on your experience registering for classes, to what extent do you agree or disagree with the following statements?

	Strongly agree (6)	Agree (5)	Somewhat agree (4)	Somewhat disagree (3)	Disagree (2)	Strongly disagree (1)	No opinion/Not applicable (999)
I received course selection and registration support in a timely manner (QN111_2)							
I knew the date and time my course registration opened (QN111_4)							
I had enough time to create my worklists for registration (QN111_7)							

Section 7: Transportation

Display This Question:

If Where do you plan to live next term (Sep to Dec 2021)? = On or near campus housing but not in UBC managed student housing i.e. in Wesbrook Place, East Campus, the University Endowment Lands

Or Where do you plan to live next term (Sep to Dec 2021)? = Near campus in Academy Hill or Quail Ridge neighbourhoods

Or Where do you plan to live next term (Sep to Dec 2021)? = In the Lower Mainland (region surrounding and including Vancouver)

Or Where do you plan to live next term (Sep to Dec 2021)? = In Central Okanagan (region surrounding and including Kelowna)

commuteFreq How often do you plan to commute to campus this academic term (Sep to Dec 2021)?

- I will not be commuting to campus this term (0)
- 5+ days a week (3)
- 3 - 4 days a week (2)
- 1 - 2 days a week (1)
- Don't know yet (999)

Display This Question:

*If commuteFreq != I will not be commuting to campus this term OR
commuteFreq != Don't know yet*

QN44 What will be your primary mode of transportation when you commute to and from campus this academic term (Sep to Dec 2021)?

- Public transit (5)
- Bike (4)
- Walk (3)
- Vehicle (alone) (1)
- Vehicle (with others, i.e. carpool) (2)
- Other (please specify): (6) _____
- Don't know yet (999)

Display This Question:

If commuteFreq != I will not be commuting to campus this term OR
commuteFreq != Don't know yet

QN45 Please estimate the number of minutes you expect your commute to campus (one-way) will take on average.

- 0-15 minutes (0)
- 16-30 minutes (1)
- 31-60 minutes (2)
- More than 60 minutes (3)
- Don't know yet (999)

Display This Question: If Where do you plan to live next term (Sep to Dec 2021)? = UBC student housing on campus i.e. in residence

commuteerrand What will be your primary mode of transportation when you travel off campus this academic term (Sep to Dec 2021) (e.g. to buy groceries, run errands, go shopping, go to work, etc.)?

- Public transit (5)
- Bike (4)
- Walk (3)
- Vehicle (alone) (1)
- Vehicle (with others, i.e. carpool) (2)
- Other (please specify): (6) _____
- Don't know yet (999)

Section 8: Wellbeing

wbFamdoc Do you currently have access to doctors or other specialists (family doctor, a specialist [such as an ear nose and throat doctor], etc.) who can provide you with professional support for your health?

- Yes (1)
- No (0)

wbMntsprt Are you currently receiving or accessing mental health supports in your home community (e.g. counsellor, psychologist, group therapy, educational program)?

- Yes (1)
- No (0)

wbNavigate Do you have any concerns about your mental health and wellbeing while studying at UBC?

Yes (1)

No (0)

healthResource Are you aware of the following health-related resources that are available at UBC? Choose all that apply.

campusName = Vancouver

- UBC websites (e.g. <https://students.ubc.ca/health/student-health-service>) (1)

campusName = Okanagan

- UBC websites (e.g. <https://students.ok.ubc.ca/health-wellness/>) (2)

campusName = Vancouver

- UBC wellness peers at UBC Wellness Centre (<https://students.ubc.ca/health/wellness-centre>) (3)
- UBC counsellors, doctors, or other medical professionals (4)
- UBC professors/instructors (5)
- Other UBC staff/personnel (6)
- None of the above (9)

QN65 To what extent do you agree or disagree with the following statements?

	Strongly agree (6)	Agree (5)	Somewhat agree (4)	Somewhat disagree (3)	Disagree (2)	Strongly disagree (1)	Don't know (999)
I am confident in my ability to cope with the demands of my life (QN65_1)							
I am aware of personal signs when I experience too much stress (QN65_2)							
I know about strategies I can use to cope with stress (QN65_3)							
I use the strategies I know about to cope with stress (QN65_7)							
I am comfortable reaching out for support when I need it (QN65_4)							
I am confident I will be able to balance my academic (in class, study time, etc.) and non-academic time (work, exercise, socializing, care for dependents, etc.) (QN65_5)							
I am confident that I have the ability to succeed in all of my courses (QN65_6)							

Section 9: Financial impact/concerns

QN34 For this academic year (September 2021 to April 2022), please identify the approximate percentage of your total funding (tuition and living costs) that the following sources will provide. You can distribute the percentage points any way you like, but they must total 100. Please do not enter "%". To indicate 50%, please enter "50."

Parent(s)/Guardian(s) : _____ (1)

Personal savings : _____ (2)

Employment : _____ (3)

Government student loans : _____ (4)

Bank loans/Credit cards/Lines of credit : _____ (5)

Scholarships/Bursaries/Grants : _____ (6)

All other sources (friends, spouse/partner, sponsorship for international students, band funding for Indigenous students, etc.) : _____ (7)

QN37 Did you receive an offer of scholarship or financial award from UBC $\{e://Field/campusName\}$?

- Yes (1)
- No (0)
- Don't know (9)
- Prefer not to answer (999)

Display This Question: If Did you receive an offer of scholarship or financial award from UBC $\{e://Field/campusName\}$? = Yes

QN40 If you had not received the scholarship or financial award, would you still have been able to attend UBC?

- Yes (1)
- Yes, but it would have been difficult financially (2)
- No (0)

Display This Question: If Did you receive an offer of scholarship or financial award from UBC $\{e://Field/campusName\}$? = Yes

QN41 If you had not received the scholarship or financial award, would you have chosen to attend UBC?

- Yes (1)
- No (0)

QN35 How concerned (if at all) are you about your ability to finance your INITIAL year at UBC?

- 5 very concerned (1)
- 4 (2)
- 3 (3)
- 2 (4)
- 1 Not at all concerned (5)

QN36 How concerned (if at all) are you about your ability to finance your ENTIRE university education?

- 5 very concerned (1)
- 4 (2)
- 3 (3)
- 2 (4)
- 1 Not at all concerned (5)

Section 10: COVID-19

covid_txt The COVID-19 crisis has changed our everyday lives in ways we never could have imagined. We would like to know what impact the COVID-19 pandemic may have had on you.

covidFinance As a result of the COVID-19 pandemic, has your **financial situation** changed in any of the following ways? Select all that apply.

- My family is or I am now less able to pay for my education or living expenses (1)
- Need to take on more student loan (2)
- Reduced my personal income / my family's income (3)
- Need to use more of my savings / my family's savings (4)
- None of the above/No negative impact (5)

covidTuition What negative impact, if any, has the COVID-19 pandemic had on your ability to finance your upcoming academic year (September 2021 to April 2022) at UBC?

- No negative impact (999)
- Very little impact (1)
- Little impact (2)
- Moderate impact (3)
- Significant impact (4)
- Very significant impact (5)

Section 11: Study Permit

spApply To begin your UBC studies this term (September to December 2021), do you need to apply for or extend a study permit?

- No (0)
- Applied and my application was approved (1)
- Applied recently and waiting for my completed application to be processed (2)
- Applied but waiting longer than normal for my completed application to be processed (3)
- Applied but waiting to give biometrics or take a medical exam (4)
- Applied but my application was refused (5)
- Have not applied yet because I am waiting for a new passport (6)
- Have not applied yet but I am about to (7)
- Have not applied yet for another reason (8)

spRestriction To limit the spread of COVID-19, many countries have put in place travel or border restrictions, and many airlines have suspended flights.

To begin your UBC studies this term (Sep to Dec 2021), will you be dealing with the following travel restrictions if they still exist by late August? Select all that apply.

-
- Difficulties traveling to Canada from another country (not the United States) (1)
- Difficulties traveling to Canada directly from the United States (2)
- Difficulties traveling to BC (British Columbia) from another Canadian province (3)
- Flight availability (4)
- Other travel restrictions not listed (7)
- Not applicable / I do not need to deal with travel restrictions (8)

Section 12: Demographics

In this section, we'll ask you some questions about your background and identity. Your survey results will be kept confidential.

Results of the survey will be reported in statistically aggregated form only, without identifying individual students. No part of your responses to this survey will become part of your UBC student record. No information associated with your student number or email address will be released to anyone outside the survey office. For each question, you will have a "prefer not to answer" option.

UBC recognizes the significant value of cultural, religious, and other kinds of diversity. Our active respect for diversity is already reflected in the academic and administrative systems of UBC, but more can be done to ensure a wholly felt sense of inclusion and belonging. By learning more about our students' backgrounds and identities, we are able to gain a broader understanding of student experience from a variety of perspectives. A richer knowledge will help UBC in its goals of celebrating diversity and creating a respectful environment.

QN48 Do you identify with the following? (select all that apply)

The Canadian Census identifies the following categories in its Census of the Population. Please indicate how you self-identify.

This self-identification is not intended as an indication of one's place of origin, citizenship, language or culture and recognizes that there are differences both between and among subgroups of persons of colour. If you are of mixed-descent, please indicate this by selecting all options that apply, rather than using the "other" line unless parts of your self-identification do not appear in this list.

We use the term "Aboriginal" in the spirit of its use in section 35(2) of the Canadian Constitution, to refer inclusively to members of First Nations, status and non-status, treaty and non-treaty Indians, Métis, and Inuit peoples in Canada, recognizing in doing so that many people prefer the terms that are specific and traditional to their communities

- First Nations (status or non-status)
- Métis
- Inuit
- Aboriginal peoples of Canada
- Arab – optional specify:
- Black – optional specify:
- Chinese (e.g. Mainland China, Hong Kong, Macau, and Taiwan) – optional specify
- Filipino
- Japanese
- Korean
- Latin, Central, or South American (e.g. Brazilian, Chilean, Colombian, Mexican) – optional specify:
- South Asian (e.g. East Indian, Pakistani, Sri Lankan, etc.) – optional specify:
- Southeast Asian (e.g. Cambodian, Laotian, Thai, Vietnamese, etc.) -optional specify:
- West Asian (e.g. Afghan, Iranian, etc.) – optional specify:
- White – optional specify:
- If none of the above, please specify:
- Prefer not to answer

QN50 Were you born in Canada?

- Yes
- No
- Prefer not to answer

QN52 Were either of your parents/guardians born outside of Canada?

- Yes
- No
- Prefer not to answer

QN53 Please select all that apply

- I have lived in the Vancouver/Okanagan region for at least one year
- I have lived in the province of British Columbia, outside the Vancouver/Okanagan region, for at least one year
- I have lived in Canada outside British Columbia for at least one year
- I have lived in a country other than Canada for at least one year

QN54 Which languages do you speak well enough to conduct a conversation about *everyday* topics?

- English
- French
- Mandarin
- Cantonese
- Punjabi
- Korean
- Japanese
- Spanish
- Hindi
- Persian/Farsi
- Russian
- Arabic
- Vietnamese
- Filipino/Tagalog
- German
- Urdu
- Turkish
- Portuguese
- Indonesian
- Bengali
- Other (please specify):
- Prefer not to answer

QN55 Which languages do you speak well enough to conduct an *academic/technical* conversation?

- English
- French
- Mandarin
- Cantonese
- Punjabi
- Korean
- Japanese
- Spanish
- Hindi
- Persian/Farsi
- Russian
- Arabic
- Vietnamese
- Filipino/Tagalog
- German
- Urdu
- Turkish
- Portuguese
- Indonesian
- Bengali
- Other (please specify):
- Prefer not to answer

QN66 What is the highest level of formal education obtained by your father/guardian?

- High school or less (e.g. GED, high school diploma, primary or elementary completion, etc.)
- Some college or university
- Completed a college program (e.g. Apprenticeship, certificate or college diploma, etc.)
- Completed a university degree (e.g. Bachelor)
- Completed a graduate or other professional degree (e.g. Master, PhD, MD, CA)
- Don't know
- Prefer not to answer
- Not applicable

QN67 What is the highest level of formal education obtained by your mother/guardian?

- High school or less (e.g. GED, high school diploma, primary or elementary completion, etc.)
- Some college or university
- Completed a college program (e.g. Apprenticeship, certificate or college diploma, etc.)
- Completed a university degree (e.g. Bachelor)
- Completed a graduate or other professional degree (e.g. Master, PhD, MD, CA)
- Don't know
- Prefer not to answer
- Not applicable

QN56 Please indicate your gender

- Female Gender
- Male Gender
- Non-Binary Gender
- Prefer not to answer

QN57 Would you say you are

- Cisgender
- Transgender
- Prefer not to answer

QN58 Do you identify as:

- Heterosexual/Straight
- Gay/Lesbian
- Bisexual/Pansexual
- Asexual
- Queer
- Questioning/Unsure
- If none of the above, please specify:
- Prefer not to answer

Section 13: Disability Accommodation

QN59 Do you have any of the following disabilities or ongoing medical conditions that affect your everyday functioning? Please select all that apply.

- Physical disability (1)
- Blind/Visually impaired
- Deaf/Hard of Hearing (3)
- Mental Health Condition (4)
- Neurological (learning disability, ASD, Traumatic Brain Injury, ADHD, etc.) (5)
- Chronic Health Condition (Crohn's, HIV, etc.) (6)
- Other, please specify: _____ (7)
- I don't have a disability or ongoing medical condition (8)
- Prefer not to answer (9)

Display This Question: If campusName = Vancouver

QN97 Would you like to be contacted by UBC Centre for Accessibility via email for more information regarding student accommodation?

- Yes, please (1)
- No, as I have already been contacted by UBC Centre for Accessibility (2)
- No, but I will contact them if needed (3)
- Prefer not to answer (4)

Display This Question: If campusName = Okanagan

daRsrc Would you like to be contacted by UBC Disability Resource Centre via email for more information regarding disability related services or accommodation?

- Yes, please (1)
- No, as I have already been contacted by UBC Disability Resource Centre (2)
- No, but I will contact them if I needed (3)
- Prefer not to answer (999)

Section 14: UBC Open Minds Forum

omf_yes

Continue to let us know what you think. Join the UBC Open Minds Forum - an online community of students, alumni, staff and faculty. You'll be invited regularly to provide input and feedback on a range of topics related to UBC.

If you would like to receive a personalized invitation to join the panel, please enter your details:

First Name: (1) _____

Last Name: (2) _____

Email: (3) _____

Please click **Submit** to submit your responses to this survey.