

## New to University of British Columbia Survey

NUBC 2019 Questionnaire for UBC Okanagan Campus Attenders

### *Experience at UBC*

[QN28] How satisfied are you with your overall experience with UBC to date?

[QN96] I feel that my communications from UBC have been well coordinated

[QN94] Have you completed UBC 101: online orientation?

[QN980] Please indicate your level of agreement with the following statements:

[QN980\_1] I know the types of resources I have access to in order to support my success at UBCO

[QN980\_2] I know what I need to do in order to arrive on campus prepared to start classes

[QN980\_3] I understand UBC's expectations of conduct

[QN980\_4] I know what to expect in the first term

[QN100] Please indicate your level of agreement with the following statements:

[QN100\_1] I am proud to be attending UBC's Okanagan campus

[QN100\_2] I feel that UBC Okanagan campus will be the right university for me

[QN100\_3] I feel welcome at UBC

[QN102] Please tell us about the areas in which you feel you might need additional support during your first year at UBC Okanagan. Please select all that apply.

[QN104] What is your level of concern with the following in your first year at UBC Okanagan?

[QN104\_1] Accessing services for my disability

[QN104\_2] Getting into my first choice program

[QN104\_3] Being able to maintain my goal for a Grade Point Average (GPA)

[QN104\_4] Receiving the career and academic advice I need

[QN104\_5] Securing housing

[QN104\_6] Paying for my education

[QN104\_7] If UBC's Okanagan campus is the right place for me

[QN105] What is your level of concern with the following in your first year at UBC Okanagan?

- [QN105\_1] Getting along with my roommate(s), housemate(s), or family members
- [QN105\_2] Being able to make friends
- [QN105\_3] Being away from family and friends; being homesick
- [QN105\_4] Being able to cope with expectations of parents and family
- [QN105\_5] My personal safety in and around campus
- [QN105\_6] My personal safety off campus
- [QN105\_7] Being overwhelmed with all the things I'm expected to do in my first semester
- [QN105\_8] Discrimination and harassment

[QN106] What is your level of concern with the following in your first year at UBC Okanagan?

- [QN106\_1] Having timely access to health care services
- [QN106\_2] Accessing counselling for personal issues (such as stress, depression, anxiety, relationship difficulties)
- [QN106\_3] Being able to achieve the recommended amount of daily physical activity to maintain good health
- [QN106\_4] Access to health and nutritious food
- [QN106\_5] Being treated differently as a result of my identity, disability, or mental health

[QN31] To finance your INITIAL YEAR at UBC, do you require a loan that you are expected to pay back?

[QN32] What is the major source of your loan to finance your INITIAL YEAR at UBC?

[QN33] How large a loan do you require to finance your INITIAL YEAR at UBC? In Canadian dollars. Enter numbers only, no punctuation, commas, symbols, or spaces, e.g., 7900

[QN34] For the upcoming school year (September 2019 to April 2020), please identify the approximate percentage of your total funding (tuition and living costs) that the following sources will provide. You can distribute the percentage points any way you like, but they must total 100. Please do not enter "%". To indicate 50%, please enter "50."

- [QN34\_1] Parents/Guardians
- [QN34\_2] Personal savings
- [QN34\_3] Employment
- [QN34\_4] Government student loans
- [QN34\_5] Bank loans/Credit cards/Lines of credit
- [QN34\_6] Scholarships/Bursaries/Grants
- [QN34\_7] All other sources

[QN35] To what degree, if any, are you concerned about your ability to finance your INITIAL year at UBC?

[QN36] To what degree, if any, are you concerned about your ability to finance your ENTIRE university education?

[QN37] Did you receive an offer of scholarship or financial support from UBC Okanagan?

[QN40] Would you have BEEN ABLE to attend UBC Okanagan if you had not received the scholarship or financial award?

[QN41] Would you have CHOSEN to attend UBC Okanagan if you had not received the scholarship or financial award?

## **Registration**

[QN111] Please rate your level of agreement with the following statements, based on your experience registering for classes:

- [QN111\_1] The process to register for classes was clear
- [QN111\_2] I received course selection and registration support in a timely manner
- [QN111\_3] Registering for classes was easy for me
- [QN111\_4] I knew the date and time my course registration opened
- [QN111\_5] There were barriers for me to register on my date and time (working, in class, without internet access, etc.)
- [QN111\_6] Overall, I feel satisfied with my experience registering for classes

## **Health**

- [QN97] Overall, how would you rate your physical health?
- [QN64] Overall, how would you rate your mental health?
- [QN101] Which fitness facilities do you plan to use while at UBC? Please select all that apply.
- [QN107] Which of the following competitive sport clubs might you be interested in trying out for?
- [QN115] What health care services do you expect to use while at UBC? Please select all that apply.
- [QN108] Why do you plan to exercise off-campus? Please select all that apply.

[QN65] Please rate your level of agreement with the following statements:

- [QN65\_1] I am confident in my ability to cope with the demands of my life
- [QN65\_2] I am aware of personal signs when I experience too much stress
- [QN65\_3] I know about strategies I can use to cope with stress as it comes
- [QN65\_4] I am comfortable reaching out for support when I need it
- [QN65\_5] I am confident I will be able to balance my academic time and non-academic time during my first year at UBC
- [QN65\_6] I am confident that I have the ability to succeed in all of my courses during my first year at UBC Okanagan
- [QN65\_7] I use the strategies I know about to cope with stress as it comes

[QN116] In the past 4 years, have you experienced any of the following to the extent that it affected your academic performance?

- [QN116\_1] Anxiety
- [QN116\_2] Depression
- [QN116\_3] Stress
- [QN116\_4] Internet use/computer games
- [QN116\_5] Learning disability
- [QN116\_6] Relationship difficulties
- [QN116\_7] Sleep difficulties
- [QN116\_8] Financial difficulties
- [QN116\_9] Work

- [QN116\_10] Participation in extracurricular activities (e.g. campus clubs, organizations, athletics)
- [QN116\_11] Family responsibilities
- [QN116\_12] Concerned for a troubled friend or family member
- [QN116\_13] Sexualized violence (assault, harassment, stalking, etc.)

### ***Academic Plans and Intentions***

[QN98] I hope to get the following out of my education at UBC (please rank in order of importance to you with 1 being the most important)

- [QN98\_1] Meaningful employment
- [QN98\_2] Personal growth and development
- [QN98\_3] Community
- [QN98\_4] Practical hands-on learning experiences (learning by doing)
- [QN98\_5] Opportunities to pursue research
- [QN98\_6] Intercultural and global awareness

### ***Housing and Commuting***

- [QN42] Where will you be living this year?
- [QN43] Why won't you be living on-campus this year?
- [QN95] How concerned are you with finding affordable housing?
- [QN44] How do you plan to commute to UBC (select the mode of transport you will use most often)?

### ***Diversity***

[QN46] We are interested in your thoughts in regards to diversity and inclusivity at UBC. Please indicate how strongly you agree or disagree with the following based on what you know or your impression of the UBC Okanagan campus.

- [QN46\_1] UBC Okanagan values diversity.
- [QN46\_2] This campus welcomes students of my socio-economic status.
- [QN46\_3] This campus welcomes students of my gender.
- [QN46\_4] This campus welcomes students of my race / ethnicity.
- [QN46\_5] This campus welcomes students of my (dis)ability status or medical conditions.
- [QN46\_6] This campus welcomes students of my political beliefs.
- [QN46\_7] This campus welcomes students of my sexual orientation.

## ***Demographics***

- [QN48] Which ethnic background(s) do you identify with? (select all that apply)
- [QN50] Were you born in Canada?
- [QN51] What was the earliest year you attended school in Canada?
- [QN52] Were either of your parents/guardians born outside of Canada?
- [QN53] Please select all that apply: Have you lived in Okanagan/BC/Canada/another country for at least one year?
- [QN54] Which languages do you speak well enough to conduct a conversation about everyday topics?
- [QN55] Which languages do you speak well enough to conduct an academic/technical conversation?
- [QN56] What is your gender identity?
- [QN57] Are you someone with trans experience (meaning that your gender identity does not align with your sex assigned at birth)?
- [QN58] Do you identify as: (sexual orientation)
- [QN59] Do you have any of the following disabilities or ongoing medical conditions that have affected your everyday functioning?
- [QN60] Did you receive accommodations at your previous school before starting at UBC?
- [QN61] Have you requested accommodation for this disability or ongoing medical condition at UBC?

## ***Parental Education***

- [QN66] What is the highest level of formal education obtained by your father/guardian?
- [QN67] What is the highest level of formal education obtained by your mother/guardian?
- [QN68] What is the current employment status of your father/guardian?
- [QN69] What is the current employment status of your mother/guardian?
- [QN70] Which parent or guardian has a higher income?
- [QN72] Your father's/guardian's occupation would be in which of the following job groups?
- [QN73] Your mother's/guardian's occupation would be in which of the following job groups?
- [QN741] Is your father or guardian in any of the following professions?
- [QN751] Is your mother or guardian in any of the following professions?
- [QN742] Your father or guardian is in which type of management?
- [QN752] Your mother or guardian is in which type of management?

## ***Factors deciding where to study***

- [QN2] How many post-secondary institutions did you apply to for September 2019?
- [QN3] Were you accepted at another post-secondary institution besides UBC Okanagan, or no?

[Imp] How important were the following factors when you were deciding where to study?

- [Imp\_1] Overall ranking
- [Imp\_2] Program ranking
- [Imp\_3] Overall reputation
- [Imp\_4] Program reputation
- [Imp\_5] Quality of campus life
- [Imp\_6] Student engagement opportunities
- [Imp\_7] Diversity of student body
- [Imp\_8] Residence
- [Imp\_9] Academic facilities
- [Imp\_10] Non-academic facilities
- [Imp\_11] Campus location
- [Imp\_12] Campus size
- [Imp\_13] Learn outside classroom
- [Imp\_14] Community involvement
- [Imp\_15] Research opportunities
- [Imp\_16] Quality of faculty
- [Imp\_17] Diversity of programs & courses
- [Imp\_18] Direct admission to desired major
- [Imp\_19] Cost of tuition
- [Imp\_20] Cost of attending
- [Imp\_21] Financial awards
- [Imp\_22] Value of degree

### ***Other Institutions***

[QN10] Which institution(s) besides UBC Okanagan did you apply to for Fall 2019?

[QN11] Which British Columbia (BC) institution(s) did you apply for Fall 2019?

[QN12] Which Canadian institutions (outside of BC) did you apply to for Fall 2019?

[QN14] Which United States institution(s) did you apply to for Fall 2019?

[QN16] Which institution(s) outside of Canada and the United States (e.g. in Europe, in Asia, etc.) did you apply to for Fall 2019?

[QN13] Other BC institution(s) not listed

[QN15] Other Canadian institution(s) outside BC not listed

[QN18] Other US institution(s) not listed

[QN17] Other institution(s) outside of Canada and the US not listed

[QN19] If you had not accepted UBC Okanagan's offer of admission, which post-secondary institution would you most likely be attending this fall?

[QN20] When applying for admission to UBC Okanagan

[QN21] Where did UBC Okanagan rank for you?

[Perf] You indicated [QN19] as the post-secondary institution you would most likely attend this fall if you had not accepted UBC Vancouver/ Okanagan's offer of admission, or the post-secondary institution you were most interested in other than UBC Vancouver/Okanagan. On each of the following factors, how does UBC Vancouver/Okanagan compare with [QN19]?

- [Perf\_1] Overall ranking
- [Perf\_2] Program ranking
- [Perf\_3] Overall reputation
- [Perf\_4] Program reputation
- [Perf\_5] Quality of campus life
- [Perf\_6] Student engagement opportunities
- [Perf\_7] Diversity of student body
- [Perf\_8] Residence
- [Perf\_9] Academic facilities
- [Perf\_10] Non-academic facilities
- [Perf\_11] Campus location
- [Perf\_12] Campus size
- [Perf\_13] Learn outside classroom
- [Perf\_14] Community involvement
- [Perf\_15] Research opportunities
- [Perf\_16] Quality of faculty
- [Perf\_17] Diversity of programs & courses
- [Perf\_18] Direct admission to desired major
- [Perf\_19] Cost of tuition
- [Perf\_20] Cost of attending
- [Perf\_21] Financial awards
- [Perf\_22] Value of degree

## New to University of British Columbia Survey

NUBC 2019 Questionnaire for UBC Vancouver Campus Attenders

### *Factors deciding where to study*

[QN2] How many post-secondary institutions did you apply to for September 2019?

[QN3] Were you accepted at another post-secondary institution besides UBC Vancouver, or no?

[Imp] How important were the following factors when you were deciding where to study?

[Imp\_1] Overall ranking

[Imp\_2] Program ranking

[Imp\_3] Overall reputation

[Imp\_4] Program reputation

[Imp\_5] Quality of campus life

[Imp\_6] Student engagement opportunities

[Imp\_7] Diversity of student body

[Imp\_8] Residence

[Imp\_9] Academic facilities

[Imp\_10] Non-academic facilities

[Imp\_11] Campus location

[Imp\_12] Campus size

[Imp\_13] Learn outside classroom

[Imp\_14] Community involvement

[Imp\_15] Research opportunities

[Imp\_16] Quality of faculty

[Imp\_17] Diversity of programs & courses

[Imp\_18] Direct admission to desired major

[Imp\_19] Cost of tuition

[Imp\_20] Cost of attending

[Imp\_21] Financial awards

[Imp\_22] Value of degree

### *Other Institutions*

[QN10] Which institution(s) besides UBC Vancouver did you apply to for Fall 2019?

[QN11] Which British Columbia (BC) institution(s) did you apply to for Fall 2019?

[QN12] Which Canadian institutions (outside of BC) did you apply to for Fall 2019?

[QN14] Which United States institution(s) did you apply to for Fall 2019?

[QN16] Which institution(s) outside of Canada and the United States (e.g. in Europe, in Asia, etc.) did you apply to for Fall 2019?

[QN13] Other BC institution(s) not listed

[QN15] Other Canadian institution(s) outside BC not listed

[QN18] Other US institution(s) not listed

[QN17] Other institution(s) outside of Canada and the US not listed

[QN19] If you had not accepted UBC Vancouver's offer of admission, which post-secondary institution would you most likely be attending this fall?

[QN20] When applying for admission to UBC Vancouver...

[QN21] Where did UBC Vancouver rank for you?

[Perf] You indicated [QN19] as the post-secondary institution you would most likely attend this fall if you had not accepted UBC Vancouver's offer of admission, or the post-secondary institution you were most interested in other than UBC Vancouver. On each of the following factors, how does UBC Vancouver compare with [QN19]?

[Perf\_1] Overall ranking

[Perf\_2] Program ranking

[Perf\_3] Overall reputation

[Perf\_4] Program reputation

[Perf\_5] Quality of campus life

[Perf\_6] Student engagement opportunities

[Perf\_7] Diversity of student body

[Perf\_8] Residence

[Perf\_9] Academic facilities

[Perf\_10] Non-academic facilities

[Perf\_11] Campus location

[Perf\_12] Campus size

[Perf\_13] Learn outside classroom

[Perf\_14] Community involvement

[Perf\_15] Research opportunities

[Perf\_16] Quality of faculty

[Perf\_17] Diversity of programs & courses

[Perf\_18] Direct admission to desired major

[Perf\_19] Cost of tuition

[Perf\_20] Cost of attending

[Perf\_21] Financial awards

[Perf\_22] Value of degree

### ***Experience at UBC***

[QN28] How satisfied are you with your overall experience with UBC to date?

[QN29] Overall, has UBC been supportive in your transition to university?

[QN30] Have you received any information about Orientation activities and events from UBC?

[QN31] To finance your INITIAL YEAR at UBC, do you require a loan that you are expected to pay back?

[QN32] What is the major source of your loan to finance your INITIAL YEAR at UBC?

[QN33] How large a loan do you require to finance your INITIAL YEAR at UBC? In Canadian dollars. Enter numbers only, no punctuation, commas, symbols, or spaces, e.g., 7900

[QN34] For the upcoming school year (September 2019 to April 2020), please identify the approximate percentage of your total funding (tuition and living costs) that the following sources will provide. You can distribute the percentage points any way you like, but they must total 100. Please do not enter "%". To indicate 50%, please enter "50."

- [QN34\_1] parent
- [QN34\_2] personal
- [QN34\_3] employment
- [QN34\_4] student loan
- [QN34\_5] bank
- [QN34\_6] scholarship
- [QN34\_7] other

[QN35] To what degree, if any, are you concerned about your ability to finance your INITIAL year at UBC?

[QN36] To what degree, if any, are you concerned about your ability to finance your ENTIRE university education?

[QN37] Did you receive an offer of scholarship or financial support from UBC Vancouver?

[QN40] Would you have BEEN ABLE to attend UBC Vancouver if you had not received the scholarship or financial award?

[QN41] Would you have CHOSEN to attend UBC Vancouver if you had not received the scholarship or financial award?

### ***Housing and Commuting***

[QN42] Where will you be living this year?

[QN43] Why won't you be living on-campus this year?

[QN44] How do you plan to commute to UBC (select the mode of transport you will use most often)?

[QN45] Please estimate the number of minutes you expect your commute to UBC (one-way) will take

### ***Diversity***

[QN46] We are interested in your thoughts in regards to diversity and inclusivity at UBC. Please indicate how strongly you agree or disagree with the following based on what you know or your impression of the UBC Vancouver campus.

- [QN46\_1] UBC Vancouver values diversity.
- [QN46\_2] This campus welcomes students of my socio-economic status.
- [QN46\_3] This campus welcomes students of my gender.
- [QN46\_4] This campus welcomes students of my race / ethnicity.
- [QN46\_5] This campus welcomes students of my (dis)ability status or medical conditions.
- [QN46\_6] This campus welcomes students of my political beliefs.
- [QN46\_7] This campus welcomes students of my sexual orientation.

## **Demographics**

[QN48] Which ethnic background(s) do you identify with? (select all that apply)

[QN50] Were you born in Canada?

[QN51] What was the earliest year you attended school in Canada?

[QN52] Were either of your parents/guardians born outside of Canada?

[QN53] Please select all that apply: Have you lived in Vancouver/BC/Canada/another country for at least one year?

[QN54] Which languages do you speak well enough to conduct a conversation about everyday topics?

[QN55] Which languages do you speak well enough to conduct an academic/technical conversation?

[QN56] What is your gender identity?

[QN57] Are you someone with trans experience?

[QN58] Do you identify as: (sexual orientation)

[QN59] Do you have any of the following disabilities or ongoing medical conditions that have affected your everyday functioning?

[QN60] Did you receive accommodations (e.g. interpretation, assistive technology or note taking) at your previous school before starting at UBC?

[QN61] Have you requested accommodation for this disability or ongoing medical condition at UBC?

## **Health**

[QN63] Overall, how would you rate your general health?

[QN64] Overall, how would you rate your mental health?

[QN65] Please rate your level of agreement with the following statements:

[QN65\_1] I am confident in my ability to cope with the demands of my life

[QN65\_2] I am aware of personal signs when I experience too much stress

[QN65\_3] I know about strategies I can use to cope with stress as it comes

[QN65\_4] I am comfortable reaching out for support when I need it

[QN65\_5] I am confident I will be able to balance my academic time and non-academic time during my first year at UBC

[QN65\_6] I am confident that I have the ability to succeed in all of my courses during my first year at UBC Vancouver

## **Parental Education**

[QN66] What is the highest level of formal education obtained by your father/guardian?

[QN67] What is the highest level of formal education obtained by your mother/guardian?

[QN68] What is the current employment status of your father/guardian?

[QN69] What is the current employment status of your mother/guardian?

[QN70] Which parent or guardian has a higher income?

[QN72] Your father's/guardian's occupation would be in which of the following job groups?

[QN73] Your mother's/guardian's occupation would be in which of the following job groups?

[QN741] Is your father or guardian in any of the following professions?

[QN751] Is your mother or guardian in any of the following professions?

[QN742] Your father or guardian is in which type of management?

[QN752] Your mother or guardian is in which type of management?

***End of Survey Open Qs***

[QN77] What hopes or expectations do you have for your UBC experience?

[QN78] What would you suggest UBC do to improve services for new first year students?